

Support Bulletin and NeXTanswers on Disk

The *Support Bulletin* and NeXTanswers are two important resources for NeXT service providers and system administrators. Both of these NeXTedge products are available on disk specifically formatted for NeXT's Digital Librarian.

These resources are complementary support tools that are most effective when used in conjunction with one another. For this reason, we encourage you to use both—either order both subscriptions through 1-800-848-NeXT or access copies of each on archive servers free of charge (see [Access to NeXTedge Support Tools—Free of Charge](#) for more details about this free option). When you do order both products, we'll send you on a regular basis our *Support Bulletin* and NeXTanswers packet, which includes both tools.

The Support Bulletin

A subscription to the *Support Bulletin* includes both printed as well as electronic versions. You can read through each issue topically, as well as access articles through Digital Librarian when you require information on specific subjects.

The disk you received with this issue of the *Support Bulletin* contains just that—the contents of this bulletin. To use the disk, simply drag the file from

the disk into the target area of your Digital Librarian bookshelf window. Because it's pre-indexed for Digital Librarian, once it's on your librarian bookshelf, you need only select the *Support Bulletin* target file and type in a key word to search for the information you need.

The *Support Bulletin* is published regularly by NeXT Computer. Annual subscriptions are \$120.00 and may be purchased by calling 1-800-848-NeXT.

NeXTanswers

NeXTanswers is a software-based library of technical information and answers. It provides responses to well-defined, common technical questions. Formatted as question-and-answer pairs, the data is also designed to be indexed in NeXT's Digital Librarian so users can easily search for information on specific topics.

Using NeXTanswers is quick and simple. In short, drag the file from the NeXTanswers disk into the target area of your Digital Librarian bookshelf window. To access information, simply type in key words, and Digital Librarian will search for question-and-answer pairs related to your topic. If, however, your computer or your network already has NeXT-answers installed, you'll need to follow additional steps. Please refer to the enclosed preliminary user's manual for complete instructions on installing

and using NeXTanswers.

New releases of NeXTanswers are published regularly by NeXT Computer. Annual subscriptions are \$120.00 and may be purchased by calling 1-800-848-NeXT.